

**TOURISM RICHMOND CONTEST**  
**“Summer Soccer Tournament Training**  
**Course” Giveaway**  
**TERMS AND CONDITIONS**

**NO PURCHASE IS NECESSARY TO ENTER OR WIN. A PURCHASE WILL NOT IMPROVE YOUR ODDS OF WINNING.**

The ‘Summer Soccer Tournament Training Course’ Giveaway’ (the “Contest”) is sponsored by Tourism Richmond (the “Sponsor”), having a business address at #205 South Tower - 5811 Cooney Rd, Richmond, BC, Canada V6X 3M1. The Contest can be entered on the Sponsor’s website at: <https://tourismrichmond.talentlms.com/> which ends at **11:59 PM PST July 20, 2026** during the Contest Period.

Winners will be selected by random draw at the end of each month:

- **On or about July 22, 2026**

from all eligible entries received during the Contest period. Odds of winning depend on the number of entries received.

**Eligibility:**

- The Contest is open to residents of Canada.
- The Contest is open to Front Line Staff who have completed the ‘Summer Soccer Tournament Training Course’.
- Front Line Staff those who directly engage with customers, guests, and visitors, playing a crucial role in delivering outstanding customer service.
- Front Line Staff work as: hotel employees, restaurant employees, attraction tour guides and interpreters, destination management organization volunteers, visitor servicing representatives, and more.
- A qualified entrant (an “Entrant”) must have reached the age of majority in their province or state.
- Residents of Quebec or any other province or territory that does not allow participation in such contests are not eligible to participate and will not be awarded a prize.
- A qualified entrant (an “Entrant”) is subject to all applicable federal, state and local laws and regulations. Void where prohibited by law.
- Employees of the Sponsor, its partners, members, agencies or vendors, and affiliates, as well as family and household members of the same who reside at the same address are not eligible.
- Entrants and Entries must meet all Contest Conditions as outlined below. Entries and/or Entrants not meeting Contest Conditions will be disqualified and prize will be forfeited.

**Contest Period:**

- The Contest Period runs from **9:00 AM PST April 20, 2026 until 11:59 PM PST July 20, 2026** or on such other date and time as posted by the Sponsor.
- Entries received before or after the Contest Period are void. Sponsor’s computer is the official time-keeping device for the Contest.

**How to Enter:**

- To enter and be eligible to win, an Entrant is required to complete the ‘Summer Soccer Tournament Training Course’ which can be completed on: <https://tourismrichmond.talentlms.com/>
- Entries must be submitted during the contest period.
- Limit One (1) Entry per person. Anyone who is found using multiple accounts to enter will be ineligible. Incomplete Entries are invalid and not eligible to win. Use of computer programs and/or other automated devices to enter the Contest is prohibited. Normal internet access and device usage charges imposed by your ISP may apply.

## **Winner Selection: Total of 3 winners**

- **On or about July 22, 2026**
- A selected Winner must claim their Prize by replying to the Contest email within seven (7) calendar days of being notified, after which the Prize is forfeited and becomes the property of the Sponsor.
- Winner will be required to present valid government issued photo identification and complete a Winner's Authorization Form confirming his or her eligibility for the Contest and acceptance of the Prize before the Prize will be released. Failure to do so will result in disqualification of the Winner, and the Prize will become the property of the Sponsor.
- Winners may be required to execute a release that releases the Sponsor, its partners, prize suppliers and social media platform, if applicable, and/or related companies from any and all liability for any loss, harm, damages, cost or expense arising out of participation in the contest or the acceptance, use or misuse of the Prize. Where lawful, Sponsor may also require all Winners to execute a publicity release.
- Once a Winner is confirmed and once the Winner has provided the required documentation as mentioned herein this section, the Sponsor will arrange for the delivery of the Prize, which may include: delivery via email of an electronic gift card; delivery via mail of a physical gift card; and/or details about how to redeem or collect a voucher, gift card, ticket, pass or gift bag at a physical address.

## **Prizes:**

- Three (3) prizes are available to be won (the "Prizes"), consisting of:
- Three (3) FIFA World Cup 2026™ Vancouver Branded Drib Water Bottles.
  - Three (3) FIFA World Cup 2026™ Vancouver Branded Drib Water Bottle.
  - There will be three (3) winners, and each winner will receive one (1) water bottle.
- The total estimated retail value of all Prizes is \$208.00 CDN dollars.
- There is no cash equivalent to any Prize. Prizes are non-transferable and must be accepted as awarded.
- Winners are not entitled to receive the difference between the actual price value and the approximate price value. Winners will be solely responsible for any expense not explicitly included in the prize.
- The Sponsor is not responsible and carry no liability for any lost or damaged prize.
- Sponsor reserves the right to substitute a particular Prize for one of comparable or greater value. No individual may win more than one Prize.
- FOR TRIPS: All other expenses not specified above including, but not limited to, all other meals, beverages, gratuities, incidentals, taxes and other transportation are the sole responsibility of Winner. Sponsor is not liable for any expenses incurred as a consequence of travel delays or any weather issues that prevent the Winner from traveling or otherwise enjoying or accepting the Prize, in which event any missed portion of the Prize is forfeited in its entirety and no substitution will be provided.

## **Contest Conditions:**

1. All non-winning, disqualified and/or winning entries and associated information will become the property of the Sponsor.
2. If for any reason the Contest cannot run as planned or if the administration, security, fairness, integrity, or proper conduct of this Contest is corrupted or adversely affected by infection of computer virus, bugs, tampering, unauthorized intervention, fraud, technical failure, or any other cause beyond its control, Sponsor reserves the right to cancel, terminate, modify or suspend the electronic portion of the Contest, including canceling any method of entry.
3. Decisions of the Sponsor are final.
4. The Sponsor is not responsible for lost, misdirected, misplaced, incomplete, illegible or damaged entries, garbled or delayed computer transmissions, or Entries submitted after the contest deadline.
5. The Sponsor is not responsible for telephone, technical, network, online, electronic, computer hardware, software or app malfunctions, failures, computer virus, bugs, tempering, unauthorized intervention, or congestion on the corporate website, of any kind that may affect the transmission or non-transmission of any entry or otherwise.
6. In making the Prize available to a Winner, the Sponsor makes no representations or warranties whatsoever either expressed or implied, oral or written, in respect of the Prize. Sponsor reserves the right to substitute the

- prize or portion thereof with one of equal or greater value.
7. The Sponsor shall not be liable to the Entrant nor to any other person for loss or damage to person, property, or computer resulting from or connected with participation in this Contest, downloading any materials relating to this Contest, acts or omissions of the Sponsor and/or the Prize supplier(s), collection or fulfillment of Prize(s) lost, late or incomplete entries, technical or human error which may occur in the administration of this Contest; theft or destruction or unauthorized access to the Sponsor's computer or other systems, cancellation or suspension of this Contest for any reason, including those reasons beyond the control of the Sponsor and/or prize donors.
  8. By participating in this Contest, each Entrant agrees to be bound by the Contest Terms and Conditions and the decisions of the Sponsor which are final and binding.
  9. Entries received online are deemed to be provided by the authorized account holder of the email address, website account, web-based application account, or any other social media platform.
  10. The Sponsor reserves the right, in its sole discretion, to disqualify any Entrant found to be violating the terms and conditions of this Contest or acting in a disruptive manner with the intent to annoy, abuse, threaten or harass any other person.

**Personal Information and Privacy Policy:**

- The Sponsor collects personal information from the Entrant ("Personal Information"), and compiles, and reports statistics and information reflecting the use of the website in order to enhance membership services, advertising services, improve marketing and promotional efforts, analyze website usage, improve the website content and layout, generate aggregate reports on trends, interests and behaviour and enhance service offerings.
- The Sponsor may transfer Personal Information to a third party for processing or to provide services but uses contractual or other means to provide a comparable level of protection while the information is in the custody of that third party.
- The Sponsor's privacy policy can be assessed at [www.visitrichmondbc.com/privacy-policy/](http://www.visitrichmondbc.com/privacy-policy/)

**Indemnification by Entrant:**

The Entrant will indemnify and save harmless the Sponsor against and from any and all expenses, costs, damages, suits, actions or liabilities arising or growing out of (a) the Entrant's participation in this Contest or any related activity; (b) the acceptance, use or misuse of any Prize; or (c) any breach of these rules or conditions; and from all claims and demands of every kind and nature made by any person or persons to or against the Sponsor, for all and every manner of costs, damages or expenses incurred by or injury or damage to such person or persons or his, her or their property, which claims or demands may arise howsoever out of the matters as set out herein, and from all costs, legal fees, expenses and liabilities incurred in or about any such claim or any action or proceeding brought thereon.

**Release and Publicity:**

Entrants agree to release and hold harmless sponsor and its respective officers, directors, employees, partners, affiliated companies, subsidiaries, suppliers, distributors, advertising and promotional agencies, agents, successors and assigns from and against any claim or cause of action arising out of participation in the contest. Sponsor is not responsible for any typographical or other error in the printing of the offer or administration of the contest or in the announcement of the prize. By receipt of the prize and by signing an affidavit of eligibility and liability/publicity release, if requested, each winner consents to the use of his or her name, and address by sponsor for advertising and promotional purposes, without any additional compensation, except where prohibited.

**Law:**

These terms and conditions shall be construed in accordance with and governed by the Laws of the Province of British Columbia and the federal laws of Canada.

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